

# Ohio House of Representatives COVID-19 Resource Guide

August 3, 2020

## *Other ODJFS Programs* (provided by ODJFS)

### **Child and Adult Protective Services**

- With schools and child care closed, many of our most vulnerable children don't have the same safety nets in place to observe and report suspected abuse and neglect.
- If you suspect child abuse, please contact your county public children's services agency, or you can call 855-OH-CHILD.
- We're also working hard to protect our caseworkers –
  - JFS published an FAQ on how county agencies can take steps to protect their front-line workers.
  - For example, caseworkers can now use videoconferencing technology to conduct their monthly safety checks.
  - In some situations, caseworkers may still need to do a home check, and JFS is exploring ways to help provide county agencies with needed PPE to protect workers.
- We've also ensured that our caseworkers have access to child care
- **APS:** If you believe that an adult age 60 or older has suffered abuse, neglect, or exploitation, call 1-855-OHIO-APS (1-855-644-6277) toll-free 24/7.
- In addition to the above hotline - ODJFS recently launched an online reporting system to report if you suspect a vulnerable adult is being abused, neglected, or exploited. Please visit: <https://aps.ifs.ohio.gov/>