

Ohio House of Representatives COVID-19 Resource Guide

July 27, 2020

Individuals and Families

Unemployment Compensation *(provided by ODJFS)*

For more information and frequently asked questions please visit:

<https://unemploymenthelp.ohio.gov/>

ODJFS announced – “In an effort to streamline claims processing and expedite payments, the Ohio Department of Job and Family Services (ODJFS) is implementing a new weekly claim filing process for Ohioans who have been approved to receive unemployment benefits.” Starting on Sunday, April 26, individuals filing weekly claims should do so on the day of the week specified in the following link. –

Unemployment Claimants: Please file your weekly claim on the designated day of the week based on the 1st letter of your last name:

Sunday - A-H

Monday - I-P

Tuesday - Q-Z

Wednesday-Saturday - All

To review the press release, visit <http://jfs.ohio.gov/RELEASES/pdf/042120-UI-Claimant-Weekly-Filing.stm>

Questions and answers regarding the coronavirus (COVID-19) and the impact on unemployment benefits can be found here: <http://jfs.ohio.gov/ouio/CoronavirusAndUI.stm>

Worker’s Guide to Unemployment <http://www.odjfs.state.oh.us/forms/num/JFS55213/pdf/>

Job Seekers Visit OhioMeansJobs.com and click on the “Click Here for JOBS” link in the COVID banner. You’ll be taken to postings for essential jobs that employers need filled now.

New Information Updated 7/27/2020:

Filing for Unemployment (provided by ODJFS)

From ODJFS’s step by step guide - “Applying online is the quickest way to start receiving unemployment benefits. To apply online, go to unemployment.ohio.gov and follow the steps listed in the “Step-By-Step Guide” section below. If you don’t have access to a computer, you

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can apply by phone by calling 877-644-6562. Call center hours have been extended to Monday through Friday 7 a.m. to 7 p.m., Saturdays 9 a.m. to 5 p.m., and Sundays 9 a.m. to 1 p.m. for both applications and PIN resets. For help with other issues, please call during normal weekday business hours. Note that it is not possible to apply for unemployment benefits in person”.

To see a copy of the step by step guide and quick tips on how to apply for unemployment please visit - <https://jfs.ohio.gov/ouio/pdf/QuickTipsAndStepByStepGuide.pdf>

ODJFS has provided “How to Videos” - <https://jfs.ohio.gov/ouio/HowToVideos.stm>

ODJFS published a guide to understanding “key unemployment insurance messages” - <https://jfs.ohio.gov/ouio/pdf/Key-UI-Msgs.pdf>

ODJFS recently posted an infographic showing all the available unemployment programs – please visit: https://jfs.ohio.gov/ocomm/pdf/ODJFS-infographic_Program-Progression.pdf

To find the most recent announcements from ODJFS regarding “traditional” state unemployment please visit: <https://jfs.ohio.gov/ocomm/index.stm> or <https://unemploymenthelp.ohio.gov/>